



REVENUE ...
Working For You

TENNESSEE DEPARTMENT OF REVENUE

COMMISSIONER REAGAN FARR

www.Tennessee.gov/revenue

Who We Are

- Tennessee's chief tax collector responsible for administering the state's tax laws and motor vehicle title and registration laws
- The department that collects the funds that help educate Tennessee's children, build highways and state parks, rehabilitate disabled citizens and operate city and county governments
- A team of more than 1,160 employees working throughout the state and in five out-of-state audit offices to serve taxpayers and motor vehicle owners and collect Tennessee taxes and fees

What We Do

- Educate and assist taxpayers through telephone hot lines, seminars, workshops and a speakers bureau
- Provide motor vehicle title and registration services to citizens and commercial vehicle owners and operators
- Work hand-in-hand with counties and cities to answer questions, prepare reports, and ensure that taxes are distributed correctly among the 445 local governments in Tennessee
- Provide online tax filing options
- Conduct tax research and economic analyses to assist decision makers in other areas of state and local government
- Perform audits to ensure accuracy and propriety
- Manage and track delinquent taxpayer accounts for collection
- Detect, investigate and seek prosecution of tax-related fraud
- Receive tax payments
- Process returns
- Issue administrative rulings



How To Contact Us

- Taxpayer Services hot line: Statewide toll-free (800) 342-1003; Nashville-area and out-of-state callers should call (615) 253-0600.
- Vehicle Services hot line: Statewide toll-free (888) 871-3171; Nashville-area and out-of-state callers should call (615) 741-3101.
- Online tax help: TN.Revenue@state.tn.us.
- Online vehicle help: Email.T&R@state.tn.us.
- Tax practitioner hot line: Statewide toll-free (800) 397-8395; Nashville-area and out-of-state callers should call (615) 253-0700.
- Streamlined Sales Tax hot line: In Tennessee, call (877) 250-2299. In Nashville and outside Tennessee, call (615) 253-0752.
- Streamlined Sales Tax online assistance by e-mailing Streamlined.Salestax.QandA@state.tn.us.
- E-mail updates: Subscribe on the Web site.
- Electronic commerce hot line: Statewide toll-free (866) 368-6374; out-of-state and Nashville-area callers should dial (615) 253-0704.
- Local government hot line: (866) 562-2549.
- Speakers bureau: (615) 532-4975.
- Tax fraud hot line: (800) FRAUDTX (372-8389).

Taxpayer and Vehicle Services 531 Henley Street, Room 606
Main Office Knoxville, TN 37902
500 Deaderick Street (865) 594-6100
Nashville, TN 37242

(615) 253-0600
Statewide toll-free: 321 Bethany Lane
(800) 342-1003 Shelbyville, TN 37160
(931) 685-5010

Taxpayer Services
3150 Appling Road
Bartlett, TN 38133
(901) 213-1400

Fountain Court
370 South Lowe, Suite 2
Cookeville, TN 38501
(931) 526-9699

540 McCallie Avenue, Suite 350
Chattanooga, TN 37402
(423) 634-6266

Vehicle Services
44 Vantage Way, Suite 160
Nashville, TN 37243
(615) 741-3101
Statewide toll-free:
(888) 871-3171

2486 Park Plus Drive, Suite A
Columbia, TN 38401
(931) 380-2523

Motor Carrier Services
301 Plus Park
Nashville, TN 37217

1321 Murfreesboro Road
Nashville, TN 37217
(615) 360-0423

221 Highway 45 West
Humboldt, TN 38343

Lowell Thomas State Office
Building
225 Dr. Martin Luther King Jr.
Drive, Suite 340
Jackson, TN 38301
(731) 423-5747

International Registration Plan (IRP):
(888) 826-3151; (615) 687-2260

International Fuel Tax Agreement (IFTA):
(888) 468-9025; (615) 687-2274
Single State Registration (SSRA):
(615) 687-2285

204 High Point Drive
Johnson City, TN 37601
(423) 854-5321



Tennessee Department of Revenue. Authorization number 347197: 1,000 copies: March 2008. This public document was promulgated at a cost of \$0.30 per copy.